

Yvonne Arnaud Theatre

Access Membership



Contact Information

First Name *(if you are applying for someone else, please use your details):*

Last Name:

Contact Number *(this will only be used to contact you about a change in your booking - show cancellation, reschedule etc.):*

Address:

Post Code:

Contact email:

Access Requirements (please mark all that apply for you):

- Wheelchair user and stay in wheelchair
- Transfer from wheelchair to theatre seats

- Require an essential companion/personal assistant
- Require step-free access to a seat
- D/deaf or hard of hearing and require captions
- D/deaf or hard of hearing and a BSL user
- Require Audio Description
- Require Audio Enhancement
- Require a Relaxed Performance
- Require a Dementia Friendly Performance
- Bringing an Assistance Dog, please contact me for more information
- Visually Impaired
- Seats close to the stage
- Other

If you selected **Other** above, please provide more details below:

If you are completing this form for someone else, please tell us the **name of the person you are applying for** and your **relationship to them (friend, partner etc.)**:

Essential Companion/Personal Assistant

The Yvonne Arnaud Theatre provides a free Essential Companion/Personal Assistant ticket for customers booking an accessible ticket. These tickets are available to customers who require assistance and would otherwise be unable to attend a performance alone. The Yvonne Arnaud Theatre reserves the right to void tickets and terminate Access Memberships of those who have claimed fraudulently and will not tolerate abuse of this scheme.

These tickets are not available for those accompanying children with a disability, under the age of 16, as our policy is that all children must be under the constant supervision of a parent, guardian, or another responsible adult aged 18 or over*. The Access concession price is still available to children with a disability, for selected performances.

****We will, however, provide an Essential Companion ticket to all wheelchair users under the age of 16, and any children in possession of an access card with a +1 symbol or medical letter clearly stating that they require a carer.***

I have read and understood the terms above and agree to them *(if this box is not ticked, we may not be able to issue an Essential Companion/Personal Assistant ticket).*

Supporting Material

To join our Access Membership, we ask that you provide a copy of one of the following documents as proof of eligibility to join the scheme and utilise the discounts available.

Please mark which of the supporting materials you will be supplying:

- Front page of DLA/PIP (no specific rate)
- Certificate of Visual Impairment

- War Disablement Pension
- AFIP (Armed Forces Independence Payment)
- Continuing Healthcare Package
- Dual Sensory Impairment
- Blue Badge (both sides)
- Disabled Railcard/Bus Pass
- CEA Card
- Nimbus CredAbility/ Access Card
- Recognised Assistance Dog ID Card
- Document with a '+1' symbol
- Any other International Disability Document

Please send a copy of your supporting materials, along with your completed Access Form to: **Yvonne Arnaud Theatre, Millbrook, Guildford, GU1 3UX.**

Please **do not** send any original documents, only copies.

Thank you for taking the time to complete this form. One of the members of the Box Office team will be in contact within 2 working days, once the information has been uploaded to your account. (All information you provide will be stored securely as per our Privacy Policy and in compliance with the Data Protection Act 2018).

Best wishes,

The Yvonne Arnaud Theatre Box Office

(01483 440000/boxoffice@yvonne-arnaud.co.uk)